

QUALITY MANAGEMENT

WMGT-10-POL-QA-00001

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Wave International is a consulting firm specialising in the execution of Engineering, Project Delivery and Asset Management services across Australia and overseas. Wave is committed to providing high standards in quality management and providing quality services that meet the expectations, specifications and delivery requirements of our clients.

All personnel employed in or contracted by the company recognise their personal responsibility and contribution to maintaining Wave's reputation for quality, ethics and business performance.

POLICY STATEMENT

- Implement and maintain an effective quality management system in accordance with ISO 9001:2015;
 demonstrating our ability to consistently provide services that meet client, statutory and regulatory requirements.
- Develop quality objectives that adopt a continual improvement approach to the quality management system.
- Monitor the performance of the system through objective measurements and regularly review the suitability and effectiveness of the system.
- Ensure all employees are dedicated to customer satisfaction and providing the highest professional service to our clients.
- Wave employees will be subject to disciplinary action that may include termination of their employment for any breach or violation of this Policy.

GARETH DAVIES

Director