

## Quality Management

### POLICY STATEMENT:

Wave International is a consulting firm specialising in the execution of Engineering, Project Delivery and Asset Management services across Australia and overseas. We are committed to providing quality services that meet the expectations of clients and regulatory authorities. Wave will endeavor to ensure that all projects are delivered to an agreed quality, within budget and timeframe.

Wave International expects that everyone employed in, or contracted by the business recognises their personal responsibility and contribution to Wave's reputation for quality, ethics and business performance.

### POLICY DETAILS:

To achieve the above outcome we will:

- Maintain an effective quality management system in accordance with ISO 9001:2015; demonstrating that project requirements, relevant legislation, regulations and codes are met.
- Set objectives and targets to measure Wave's performance and identify areas for improvement.
- Periodically review the quality management system; its objectives and targets to ensure its continued efficiency, propriety and improvement.
- Provide services which consistently exceed or at the least, satisfy the needs and expectations of our clients.
- Conduct all business activities openly, honestly and ethically to aid the development of valued relationships with our clients and suppliers.

This policy will be reviewed periodically to ensure it is relevant, continues to reflect sound practices and meet the Company's high standards.

Endorsed this 18<sup>th</sup> day of December 2017

**GREG MILLEN**  
Director, Chief Executive Officer  
Wave International Pty Ltd